

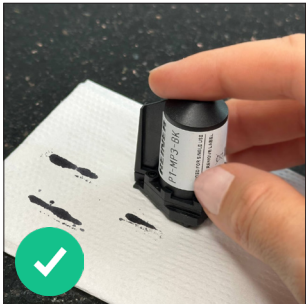
P1-MP Troubleshooting



Please note that print cartridges may dry out when exposed to fluctuating and high temperatures and direct sunlight, especially during shipping and storage.



Gently wipe the ink from the nozzles with a lint-free cloth.



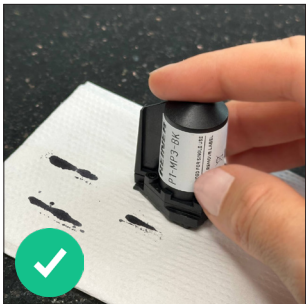
Press the nozzles onto the cloth and slowly pull them off several times. If ink appears on the cloth, the cartridge is ready for use.



If no ink appears on the cloth, proceed to the next step.



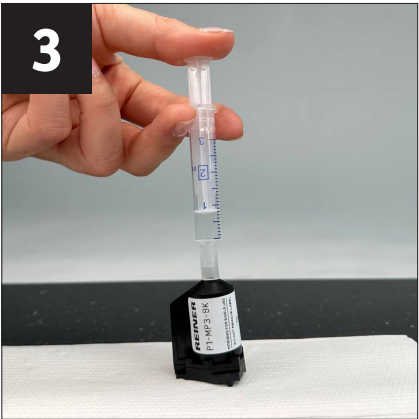
Wet the nozzles with ethanol or moisten a cloth with ethanol. Important: Do not leave it on for more than 3 seconds.



Press the nozzles onto the cloth and slowly pull them off several times. If ink appears on the cloth, the cartridge is ready for use.



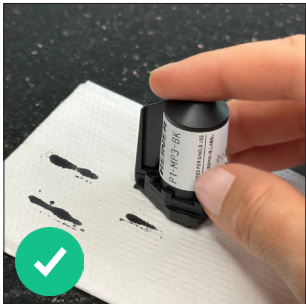
If no ink appears on the cloth, proceed to the next step.



Reactivate the print cartridge with the syringe supplied. Place the nozzles on a cloth and blow 1 ml of air into the print cartridge from above.



Check if the operation was successful: the cloth should have sucked up the ink from the nozzles, indicated by a black spot on the cloth.



Press the nozzles onto the cloth and slowly pull them off several times. If ink appears on the cloth, the cartridge is ready for use.



If there is no ink on the cloth, **repeat steps 2 and 3.**

3b



If the problem persists, please contact customer support at repair@reiner.de

3a